



Claremont & Holyport
Surgeries



Our new telephone system Starts 1st April 2022

A new telephone system - Babble Voice will replace our current system.

The new technology is set to improve patient access and experience by making it easier for patients to get through to the surgery and allowing them to be directed to the information or medical care needed.

Our new system offers multiple phone lines and call-back functionality, helping to better manage demand.

Babble Voice is integrated with EMIS, our clinical system.

There is no change to the surgery's phone number 01628 624469

We hope the new telephone system and the new website will improve patient access to the surgery, patient information and communication.

Please give us time to adapt while we do these much-needed changes